

Terms & Conditions

RealTime IQ Community Terms of Use

Welcome to the RealTime IQ Community! We're happy that you're here. To foster a positive, collaborative, and engaging environment, we ask all members to adhere to the following Terms of Use. By participating in this community, you acknowledge and agree to these terms.

Purpose & Guidelines

The RealTime IQ Community is your dedicated space for collaboration, knowledge exchange, and professional growth. This community is designed to help you:

- Share insights, best practices, and success strategies related to RealTime technologies and services.
- Ask questions and engage in discussions about our products, features, and implementation strategies.
- Connect with industry peers, share experiences, and learn from one another.
- Provide feedback to help shape the future of RealTime's offerings.

To ensure a productive and engaging environment, please keep all posts, comments, and discussions aligned with these goals.

Foster Respect and Collaboration

IQ is built on mutual respect, inclusivity, and collaboration. To maintain a welcoming and supportive space:

- Be kind: Engage with others respectfully and professionally.
- No harassment or discrimination: Any content or behavior targeting race, gender, religion, or personal characteristics will not be tolerated.
- Support each other: Assume positive intent, contribute constructively, and help fellow members succeed.

Share Thoughtfully

RealTime IQ thrives on insightful discussions and knowledge sharing. When contributing, please keep these principles in mind:

- Be accurate and reliable: Share information that is factual and helpful.
- Respect originality: Only post content you've created or have permission to share.
- Protect sensitive data: Keep confidential, proprietary, or personal information private—yours, your company's, and others'.

Legal Considerations

- **Member Content:** All posts, comments, and shared content reflect the views of individual members, not RealTime eClinical Solutions. We are not responsible for the accuracy, reliability, or legality of user-generated content.
- **No Warranties:** This community is provided “as is” without any warranties, guarantees, or assurances of accuracy or availability.
- **Limitation of Liability:** RealTime eClinical Solutions is not liable for any damages, losses, or issues that may arise from your participation in this community.
- **Policy Updates:** We may update these Terms of Use periodically. Any changes will be posted here, so check back occasionally to stay informed.

No Commercial Use

Users may not use the community for activities such as:

- Advertising or selling products or services
- Sending commercial messages (spam)
- Promoting other forums, websites, or external platforms

Confidentiality and Intellectual Property

IQ is a private space for authorized users. To protect the integrity of discussions and shared resources:

- Do not share access to the community with non-members.
- All content within the community is intended for internal use only.
- Respect intellectual property by not distributing or sharing any content externally without proper authorization.
- Do not add content to AI for any purpose.

Unauthorized sharing of RealTime’s intellectual property may result in legal action.

Security Concerns

If you notice any security concerns or potential breaches, including those involving protected health information (PHI), report them immediately by logging a ticket with RealTime by sending an email to support@realtime-eclinical.com

One Account Per User

Each member is allowed only one account within the RealTime IQ Community. If multiple accounts are detected, any secondary accounts will be removed.

Community Moderation

We reserve the right to monitor, edit, or remove content that violates these terms or doesn’t align with the community’s purpose. This includes:

- Removing posts, comments, or accounts without prior notice.
- Temporarily or permanently banning users for repeat violations.

Our moderators aim to maintain fairness, transparency, and consistency in enforcement. Feel free to contact us (training@realtime-eclinical.com) if you have concerns about moderation. Discussing moderation actions in the community is not allowed, and such posts will be removed.

Cookies

A cookie is a small piece of information that is stored on your computer as a file. Cookies enable us to recognize your computer on a subsequent visit. Cookies do not store personal information. We need your permission to use cookies.

How we use cookies

Information we obtain from cookies are used to analyze our community. We use this data to adjust the community to your personal preferences. Finally, when sending information about our products and services, we can take your previous interest for certain pages into account.

Cookie setting

You choose which cookies you want to allow. You can do so by clicking on the “Cookie settings” link in the footer of any page, adjust your preferences and submit. You will then be asked to choose your settings again. There are 3 settings: Basic, Normal and Complete.

- Basic: Functional
- Normal: Functional + analytics
- Complete: Functional + analytics + social media + embedded videos

Refuse cookies

Don't you want to use cookies at all? Visit the help pages of your browser to turn off or reject cookies. Be aware, it is possible that not everything works or is displayed correctly when refusing cookies.

Data Privacy and Usage

We collect browsing data to enhance your experience within the RealTime IQ Community. This data helps us improve functionality and engagement.

We will never spam you.

We do not sell your data to third parties.

Your privacy is important to us, and we are committed to maintaining a secure and transparent community experience.

Thank you for being part of the RealTime IQ Community!